

About HOPE

WORKING MISSION

HOPE is a human services organization facilitating initiatives and coordinating services aimed at improving the overall well-being of individuals and families by providing the tools necessary to increase self-sufficiency, promote healthy lifestyles, and enhance quality of life.



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Programs and Services

Helping Overcome Poverty's Existence

Serving the counties of Wythe,
Bland, Carroll, Grayson and
Smyth and the city of Galax



**Dedicated to Improving People's
Lives in Our Communities**

Programs and Services

Assistance Programs

HOPE provides several assistance programs designed to meet the needs of individuals and families struggling with a crisis, homelessness or a disability. Housing and budget counseling are major components of these programs to help each client develop goals to work toward self-sufficiency.

The Crisis and Homeless Intervention Programs provide financial assistance to clients experiencing some kind of short-term crisis beyond their control, such as a serious accident, illness or injury; an unexpected job layoff, termination or reduction in hours; a loss of daycare or transportation that has affected a client's ability to work; or a delay in approved benefits. Assistance may include rents and deposits, mortgage payments, utilities, transportation and other household expenses.

The Social Security Disability Advocacy Program provides assistance to individuals who wish to apply for disability benefits. Trained advocates assist clients with all paperwork related to an application for disability benefits as well as provide supportive services. Financial assistance in the form of a 0% interest loan may be provided for a client's living and household expenses while waiting for approval of benefits.

Volunteer Service Program



To help provide safe and adequate housing in our communities, the Volunteer Service Program enlists local and distant volunteer groups to complete rehabilitation projects on area homes. Typical home repairs may

include roof and floor replacement or repair, window replacement, wheelchair accessibility, painting and mobile home repair and maintenance.

Homeownership Program

The Homeownership Program provides assistance to individuals and families who are interested in owning a home. Housing and budget counseling are key components of the program to adequately prepare clients for making the step to homeownership. In addition, the program offers a wide-range of mortgage options for any potential homebuyer as well as affordable loan packages for



lower income families. HOPE also provides affordable housing solutions through the development of new single family home communities.

HOPE Ministry Center



The HOPE Ministry Center is a one-stop, ecumenical center designed to enhance the delivery and coordination of services among multiple human service agencies. The center brings about greater collaboration between agencies and improved access for clients seeking assistance. Partner agencies currently housed in the center are: Appalachian Independence Center, Benevolent Medication Program, District Three Governmental Cooperative, HOPE, Lutheran Family Services of Virginia, Mountain CAP, Occupational Enterprises and United Way of Wythe County.

To further the collaboration among agencies, HOPE manages a web-based intake, referral and client management database called the HOPE Community Information System (HCIS). HCIS allows the sharing of client demographics, housing, income, benefits and other client-related information between partner agencies. This sharing of information results in a better assessment of client needs, improved quality of services and enhanced coordination of services among local providers.